



WESTROCK
COFFEE

2023 SUSTAINABILITY REPORT





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This report includes forward-looking statements as defined under U.S. federal securities law, including, but not limited to, our plans, expectations, goals, projections and statements regarding our sustainability efforts and other statements that are not historical facts. These statements are based on various assumptions and on the current expectations of the management of Westrock Coffee as of the date hereof and are not predictions of actual performance. Actual events and circumstances are difficult or impossible to predict and could materially differ from what is expressed, implied, or forecasted in these statements due to a number of risks and uncertainties, including, but not limited to, those factors discussed in Westrock Coffee's annual report on Form 10-K, under the heading "Item 1A. Risk Factors", and other documents Westrock Coffee has filed, or will file, with the U.S. Securities and Exchange Commission. Readers are cautioned not to place undue reliance on forward-looking statements, which speak only as of the date hereof. Westrock Coffee undertakes no obligation to publicly update or revise any forward-looking statements after the date they are made, whether as a result of new information, future events, or otherwise.

THANK YOU TO OUR PARTNERS

We couldn't accomplish our sustainability goals without the expertise of our many partners. Special thanks to the organizations we worked with in 2023!



Cover:
 Top – Jessica Yanet Rimache Chavez and Wilmer Perez Cruzado, Jaen, Peru, Farmer Direct Verified® farmer partners
 Middle – Esteban Jaramillo, Westrock Coffee team member with Chico Pereira, Westrock Coffee sourcing partner, and Emani de Paiva Ribeiro, Farmer Direct Verified® farmer partner
 Bottom – Jose Estanislao Herrera Garcia and Aurelia Fernandez Inga, Peru, Farmer Direct Verified® farmer partners

Reflecting on 2023

In 2009, Westrock Coffee Company opened its doors in Rwanda to provide our farmer partners a fair, transparent price for their coffee. Back then, sustainability in the coffee industry was a string of isolated projects. Even at Westrock Coffee, where farmer profitability was core to our business, it took a lot of practice to find the right balance between environmental benefits and farmer financial empowerment. Fourteen short years later, we have participated in a significant industry shift to sustainability as a holistic strategy for a viable future in coffee.

There is an understanding that compliance with human rights and environmental conservation is imperative, but it is not sustainable without a firm financial foundation from the farmer to the customer. At Westrock Coffee, we understand that our business is interconnected with every community in which our coffee and tea is grown. Our engagement has the power to damage or rebuild ecosystems, improve or limit livelihoods, and stall or secure our own future supply.

As we reflect on 2023, our performance milestones are reminders of our 14-year push and preparation for this evolution. We've built three in-house approaches to deliver sustainable, transparent products to our customers. We've expanded beyond coffee to include tea and ingredients to provide our customers with a total beverage solution. We've completely renovated how we track and reduce our facilities' resource usage and waste generation. Our focus on farmer prosperity is driving continued positive results among our farmer partners. All our systems are in place to achieve 100% responsibly sourced coffee and tea supply by 2025.

This report details how **sustainability is a thread that connects every step of our supply chain and every department in our company.** We highlight the contributions our colleagues and our partners have made across multiple steps of the coffee supply chain in 2023, all in support of making sustainable business the industry norm.

Sincerely,

Brooke Cantrell
 Vice President, Sustainability
 Westrock Coffee Company



SUPPLY CHAIN

The report will move linearly from farmer to customer, noting how Westrock Coffee interacts with each step of the supply chain. Icons note the primary relationships that support our involvement at each step.



Farmer



Export



Import



Facilities



Customer

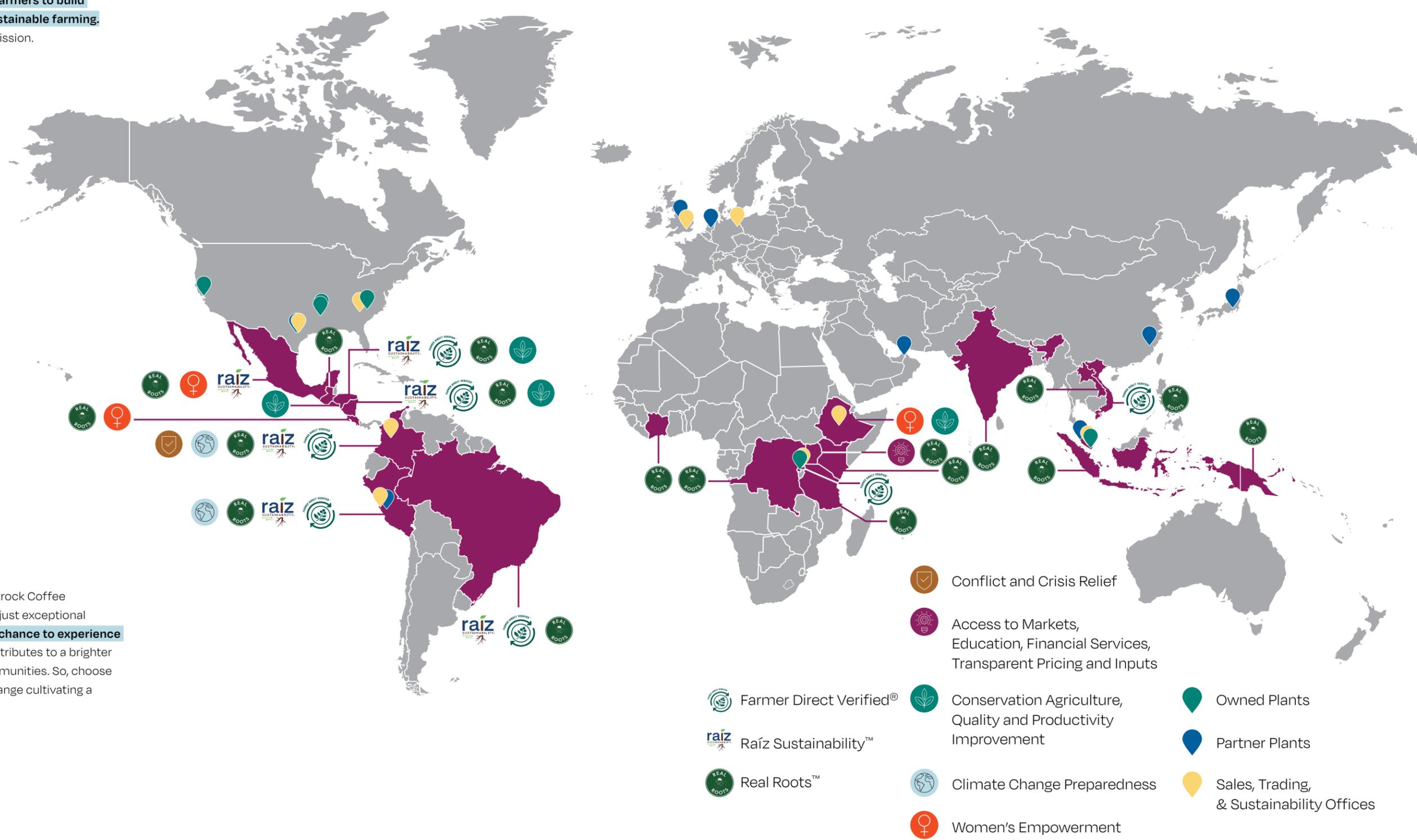
We Are Westrock Coffee

We specialize in creating beverage solutions for global blue-chip brands, delivering efficient operations, traceable sourcing, and in-house expertise to support our customers' diverse needs. Our customers are a top priority; however, we don't exist just to make beverages; **we exist to empower smallholder farmers to build sustainable livelihoods through profitable, sustainable farming.** Every beverage we make is a catalyst for this mission.

Our journey began in Rwanda in 2009, where we witnessed generations of farmers trapped in a cycle of unfair pricing and limited opportunities. In response, we established a transparent supply chain and fair market pricing for 65,000 Rwandan farmers from whom we continue to buy coffee. Cash on delivery became the cornerstone for our business with farmers, fortified by training programs that equipped producers to transform their farms into flourishing enterprises. Transparency became our watchword, ensuring every participant in the supply chain, from farm to customer, knew the true value of their contribution. This commitment remains central to our operations today.

Our dedication to transparent business practices, ethical sourcing, and supply chain development led us to acquire S&D Coffee and Tea in 2020. Shared values have fueled our merging teams' partnership, expanded our reach, and enhanced S&D's Raíz Sustainability™ program – another pioneering initiative empowering farmers through sustainable practices and equitable trade.

Today, as we evolve a global footprint with Westrock Coffee employees in 10 countries, we offer more than just exceptional coffee, tea, and beverage solutions. **We offer a chance to experience taste with purpose,** knowing that every sip contributes to a brighter future for farmers, their families, and their communities. So, choose Westrock Coffee and be part of the positive change cultivating a brighter future with every cup.



2023 Farm Champions

Doing the right thing every day with competing time restraints and limited resources poses considerable challenges. The difficulty intensifies when the “right thing” requires spending precious revenue on housing improvements for employees or converting revenue-earning farmland to a water treatment zone to clean wastewater after coffee processing. It’s harder still when climate change, diminishing labor availability, shifting market dynamics, and escalating input costs put greater financial strain on your business. This is what our industry asks of coffee and tea farmers – irrespective of how small or large their operations. It is an expectation Westrock Coffee asks of our farmer partners.

Despite these challenges, millions of farmers around the world persevere, embrace innovation, and find a way. Farmers are the bedrock of the global coffee and tea industries, and in many parts of Westrock Coffee’s supply chains, they are industry leaders. Westrock Coffee reached out to our partners in the field to find the exemplary leaders in social equity for their workers and communities, as well as the pioneers in environmental protection and regeneration. The list of inspiring, resilient farmers across the globe was extensive, but two stood out as champions of the “right thing” in their farms and communities long before the industry required it of them. Ana Maribel García Rizo and Francisco Javier Calle.

In celebrating their commitment to ethical practices and sustainable initiatives, we recognize these farmers as **trailblazers of positive change within their communities and the broader industry.**



2023 SOCIAL CHAMPION

Ana Maribel García Rizo

Age: 65

Location: Jinotega, Nicaragua

Farm Size: 6.5 hectares

Westrock Coffee farmer partner since 2019

Doña Maribel is a champion for her employees and holistic farm management – with a vision to create living and working conditions in which her team members can thrive, and a constant eye on environmental protection. Her sustainable farming practices are exemplary. However, it is Doña Maribel’s focus on uplifting others that truly sets her apart. She empowers her employees, goes beyond best practices, and takes time to teach and train them while treating them with respect. Beyond her own employees, Doña Maribel eagerly pilots new best practices and acts as an example to other coffee farmers in her community.

Doña Maribel is the primary decision maker on her farm, called Magari, a rarity for a woman in many coffee producing countries and a well-earned title, as she is also a trained agronomist. She has used her agency to build a thriving farm – increasing her productivity 60% since joining Westrock Coffee’s Raíz Sustainability™ in 2019. At the same time, she has maintained a high level of environmental conservation, due in part to the knowledge she imparts to her employees.

All her efforts have earned the respect of her neighbors, workers, and coffee professionals alike. At Westrock Coffee, we are proud to buy Doña Maribel’s coffee, knowing that every purchase is tied to the social good she is carrying out on her farm and larger community.



A day in the life

- 5:00 am Make breakfast, check coffee market prices, and prepare children for the school day.
- 6:00 am Welcome workers and process coffee in the farm’s processing center.
- 9:00 am Feed the farm animals, walk the farm – making note of new items for the to-do list, help employees with the day’s work.
- 10:30 am Cook lunch and dinner for family and workers.
- 1:00 pm Work on farm administration, file invoices, update plot and financial records, etc. During the harvest, drive a truckload of coffee to a nearby sales point.
- 5:00 pm Back at the farm processing center, weigh and record the daily harvest amounts for each employee and start processing coffee.
- 6:30 pm Prepare for dinner and help with children’s homework. During the peak of harvest, return to the processing center to mill the day’s harvest until 9 or 10 pm.

- 4:15 am Walk to the farm’s processing area to wash coffee left to ferment from the previous day’s harvest. (This allows the gooey layer around the bean to soften so it can be easily removed.) Then, head back to the house for breakfast.
- 6:30 am Welcome employees and start work for the day. This could include harvesting, pruning, de-weeding, fixing equipment, or applying fertilizer.
- 12:00 pm Everyone breaks for lunch.
- 1:00 pm Return to the field; employees finish their work.
- 3:00 pm During the harvest, workers deliver harvested coffee to the farm’s processing center to be weighed and milled.
- 5:00 pm After weighing coffee and paying workers, begin the wet milling process.
- 8:00 pm Finish milling the day’s harvest and leave the coffee to ferment overnight.

2023 ENVIRONMENTAL CHAMPION

Francisco Javier Calle

Age: 56

Location: Concordia, Colombia

Farm Size: 9 hectares

Westrock Coffee farmer partner since 2020

Don Francisco Javier Calle, or Pacho, as his friends call him, is an ideal example of a sustainable coffee farmer, constantly innovating and striving to do better for his business and the planet. Beyond ensuring his farm complies with Raíz and many other certification requirements, his passion for coffee farming is especially apparent in the systems he has developed to harness renewable energy and to reduce greenhouse gas emissions. Today his farm is a model for smallholder farm implementation of renewable energy and continuous advancement towards sustainable operations.

Don Francisco’s dedication to operating in the most environmentally responsible manner possible is also demonstrated in his transition to a regenerative farm model. Empowered by Raíz resources, Don Francisco set out to transition his farm operations to a renewable model four short years ago. He has converted 100% of his washed coffee processing and drying energy from fossil fuel power to solar power, reduced water consumption by 20%, and planted over 300 new shade trees on his farm.

Don Francisco’s farm has become a model in his community, and he shares his knowledge with his neighbors, striving to uplift his fellow coffee farmers and protect the local environment in the process. Don Francisco is a true inspiration for a better world. His farm, Verdún, continues to improve year over year as Pacho strives for a more prosperous and sustainable future. We are proud to work with producers like Don Francisco where continuous improvement is a culture.

PERFORMANCE HIGHLIGHTS

ECONOMIC

80%

of coffee purchased by RTC was traceable to the farm

\$500k+

in micro-loans distributed to 2k+ farmers

100%

repayment rate on 2022 farmer loans

184

farmer savings groups with 6,049 participating farmers

484

cost of production surveys conducted in collaboration with Westrock Coffee

SOCIAL & ENVIRONMENTAL

20,332

farmers attended group training sessions on good agricultural practices

30% women

19% youth

1,558

diagnostic surveys conducted in 2023 in collaboration with Westrock Coffee



Rwanda Trading Company Team Members: Jacques Gatete, Luke Hernley, Joyeuse Niyigena, Valentin Hakizimana, Emmanuel Byishimo, & Josephine Mukanoheli

Rwanda Trading Company

The coffee industry's need for a more equitable, sustainable, and transparent coffee supply is as much an economic concern as it is a humanitarian one.

This was the perspective from which Westrock Coffee got its start in 2009, opening coffee export business Rwanda Trading Company (RTC) in Rwanda. The goal was to buy enough coffee to introduce competitive free market pricing across the whole country. We ensured farmers were paid cash on delivery. We established a program to train our partners to transform their coffee farms into healthy, profitable businesses. We required price transparency between every person in the supply chain. Fourteen years later in 2023, RTC is an independent entity, shipping commercial and specialty grade coffee to customers across the globe, including Westrock Coffee. The team has grown and evolved, but RTC's core mission remains the same.

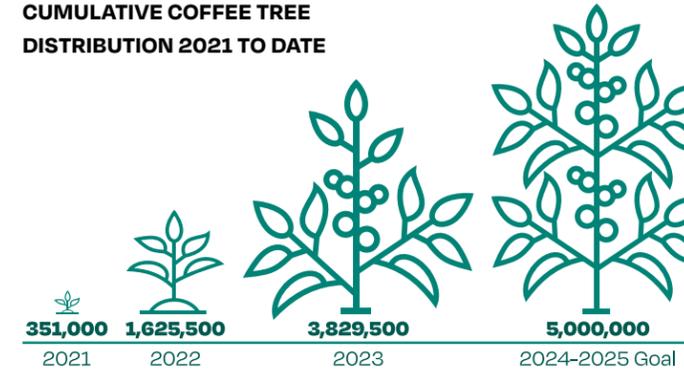


Mwito School's 2023 Graduation

SEEDLING SNAPSHOT

In Rwanda, coffee farming has been a livelihood for generations. The same trees have provided for families decade after decade, with diminishing yields. Recognizing the need for a revitalization of coffee trees in Rwanda, RTC and Westrock Coffee kicked off a new seedling initiative in 2021, with the goal of distributing **five million climate resilient coffee seedlings to farmers by 2025**. This will allow farmers to replace their low-yielding root stock with younger, more productive seedlings, to generate a greater profit utilizing higher yielding and more climate resistant varieties. In 2023 alone, the RTC team raised and distributed 2.2 million coffee seedlings to Rwandan coffee farmers. Over the last three years, RTC has provided nearly four million seedlings in total.

CUMULATIVE COFFEE TREE DISTRIBUTION 2021 TO DATE



MWITO SCHOOL

Mwito School was built in 2019 by Rwanda Trading Company in partnership with Westrock Coffee to provide the **community's first early childhood education center** for the children of coffee producers and workers. Today, the school is attended by nearly 150 students, twice the enrollment of 2021 and the school's maximum capacity. The first official graduation was held for 50 students in July 2023, celebrating the children's accomplishments with a ceremony and new school materials for their primary education. The headmaster has noted a marked improvement in the students coming from Mwito's school meal program, crediting this improvement to Mwito's school meal program, as well as to the additional teachers and assistants hired to support the growing student body. With community buy-in and support, Mwito School is on track to continue their impressive trajectory of increasing impact in the years to come.

WHAT'S NEXT?

A NOTE FROM JJ NDAYISENGA, RWANDA TRADING COMPANY'S MANAGING DIRECTOR

In an environment where so much cannot be predicted, Rwanda Trading Company remains agile in its business approach. While much of our efforts remain focused on improving the livelihoods of farmers and maintaining a profitable business for our team members and customers to rely on, we are specifically preparing our systems to deliver EUDR-compliant coffee shipments to the customers who need it.



2023 RESILIENCE CHAMPION

Havugimana Diogene

Age: 59

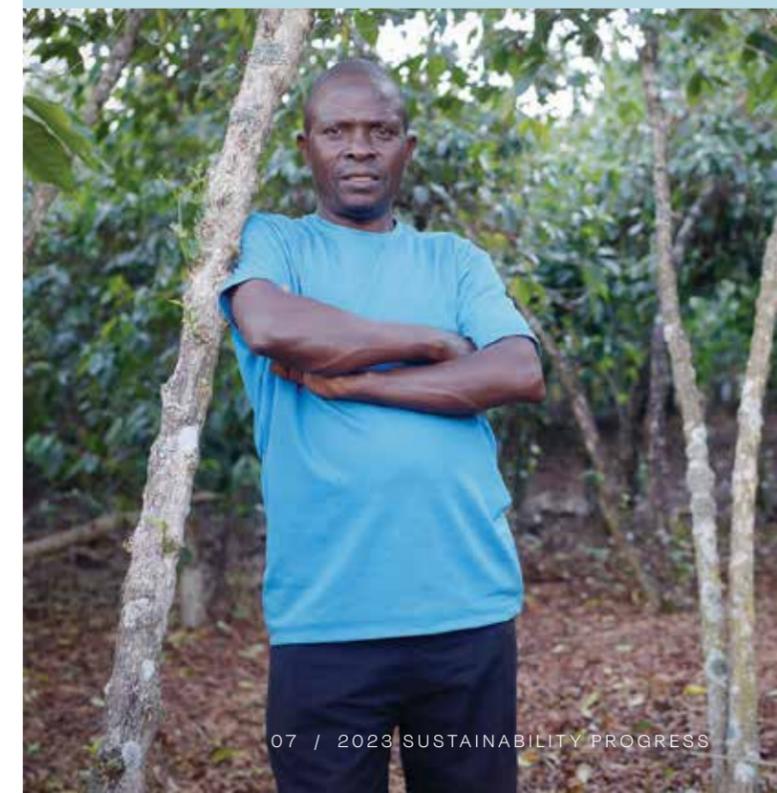
Location: Gatsibo, Rwanda

Farm Size: 0.42 hectares

RTC farmer partner since 2014

Diogene's journey in coffee began in 1998 with 100 coffee trees. Through his dedication to learning and improving his coffee business, today he has grown his farm to more than 1,000 trees. With the income earned from his coffee farm, Diogene was able to build a house, grow his coffee farming operation, and pay school fees so that all five of his children could attend school, three of which finished secondary school.

Diogene joined RTC's Agribusiness Training Program in 2014 and in 2017, after three years of intensive training, he graduated from the program. While in the program, Diogene was elected to be the promoted farmer in his group, a title he earned by being a model for the rest of the group, adopting best practices like stumping, planting shade trees, and sharing his knowledge with others. His farm is a learning center for over 40 other farmers every month and in March 2023, he was awarded a cow by his district as a reward for his exemplary farming. Through his coffee farming, Diogene, a leader in his community, plans to continue growing and improving, sharing his knowledge along the way.



Products With Purpose

Crafting Impactful Solutions

Our range of coffee, tea, and extracts products produced and sourced ethically are the vehicles by which we demonstrate that good business practices can be beneficial for every person, parcel of land, and bottom line throughout the entire supply chain.

We aim to empower our customers with sustainable sourcing programs, enabling their brands to spearhead positive change in the industry, and uplift farmer livelihoods. This empowerment not only fuels our mission, it is the driving force behind the creation of our sourcing programs – Farmer Direct Verified®, Real Roots™, and Raíz Sustainability™. **Each of these programs was developed to meet the diverse needs of our customers and the farmers in their supply chains, ensuring Westrock Coffee can provide responsibly sourced coffee for every cup and is capable of scaling as rapidly as our customers want to grow.**

Over the next three pages, we will take a deeper dive into the unique offerings and impact each of these programs contributes to our shared mission of creating a sustainable and responsible coffee industry.

WESTROCK COFFEE'S PROGRAM COMPARISON	REAL ROOTS	FARMER DIRECT VERIFIED	raiz SUSTAINABILITY
Farmer access to training, agronomists, and other services	✓	✓	✓
Focused on farm continuous improvement	✓	✓	✓
2nd-party verified baseline environmental and social requirements for farmers	✓		
Digital traceability on coffee from farm to roaster		✓	
Cost of production analysis provided to farmers		✓	
3rd-party audited environmental, social, & economic farm standard			✓
100% of farms visited twice per year (in addition to audits)			✓
Guaranteed farmer premium			✓
Program Benefits	A responsible foundation for coffee sourcing Establishes social and environmental accountability	Digital traceability from the farm forward Economic transparency Farmer payment accountability	Sustainable coffee Traceable supply chain Farmers are guaranteed to receive premiums paid

Farmer Direct Verified®



From crop to cup, coffee goes on a long journey, touched by many hands, hands that deserve to be treated well and paid for their efforts. Westrock Coffee Company established Farmer Direct Verified® (FDV) to digitally trace coffee purchases, capturing data markers and sales transactions from farmers all the way through the supply chain to the end product, **ensuring that every participant along the way is paid for their work and is accountable for upholding social and environmental standards.**

Beyond the focus on digital traceability, Westrock Coffee has integrated diagnostic services into the FDV model to track the environmental practices, social responsibility, and cost of production on farms who grow coffee for our customers' products. This data enables direct and meaningful collaboration to overcome obstacles that prevent farmers from operating sustainable coffee farms.

2023 PERFORMANCE HIGHLIGHTS

1,832

farmers visited by the Westrock Coffee team

98,928

data points captured to inform FDV supply chains' current sustainability status

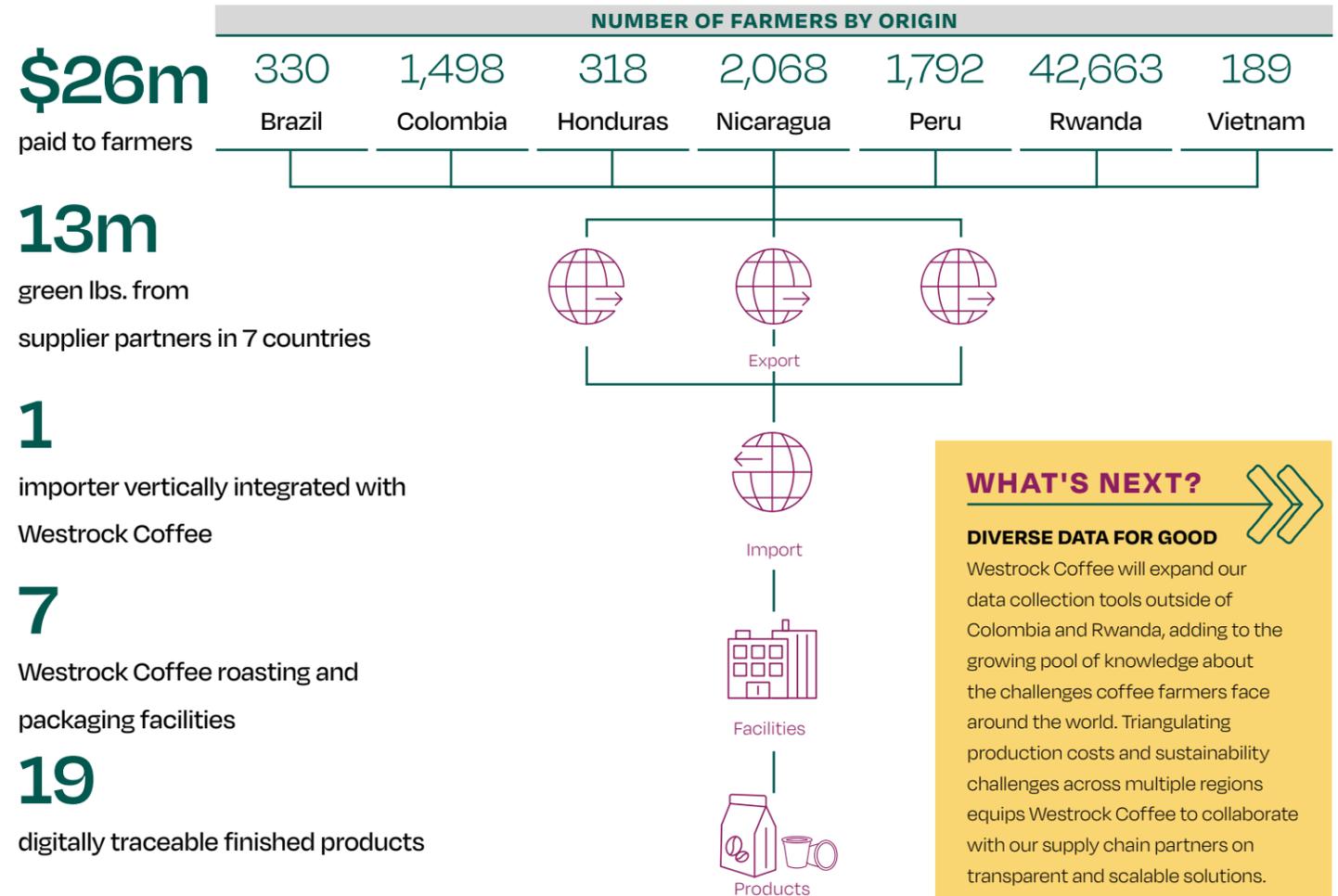
31

social, environmental, and economic indicators collected on every farm

7

regions with comprehensive cost of production analysis shared with farmers

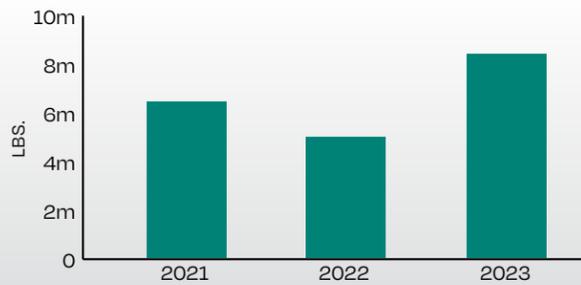
2023 DIGITALLY TRACEABLE SUPPLY





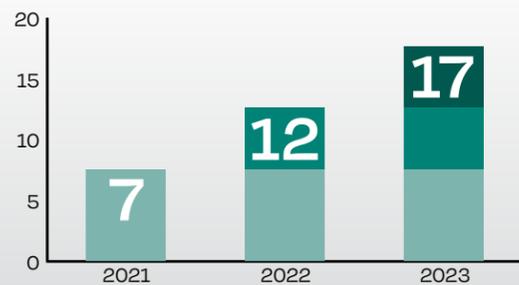
Westrock Coffee has elevated our minimum requirements for our global coffee purchases with our commitment to be 100% responsibly sourced by 2025. **Real Roots™ gives our customers the opportunity to come along that journey with us, making responsible sourcing the norm for their coffee products.** Real Roots™ customers are fueling supply chains that take a zero-tolerance approach to unacceptable social and environmental issues and provide farmers sustainability education, technical assistance, and responsible market access. This makes the journey to sustainability possible for farmers who may struggle to access the initial investments or education required to operate sustainable farms. It also provides another premium sales outlet to certified farms at a time when 74% of the world's certified coffee isn't sold as such. Real Roots™ brings together the responsibility Westrock Coffee has to the growers who feed our business and the minimum standards for environmental stewardship and socially responsible practices by which our customers want to buy coffee.

REAL ROOTS™ GREEN COFFEE PURCHASES



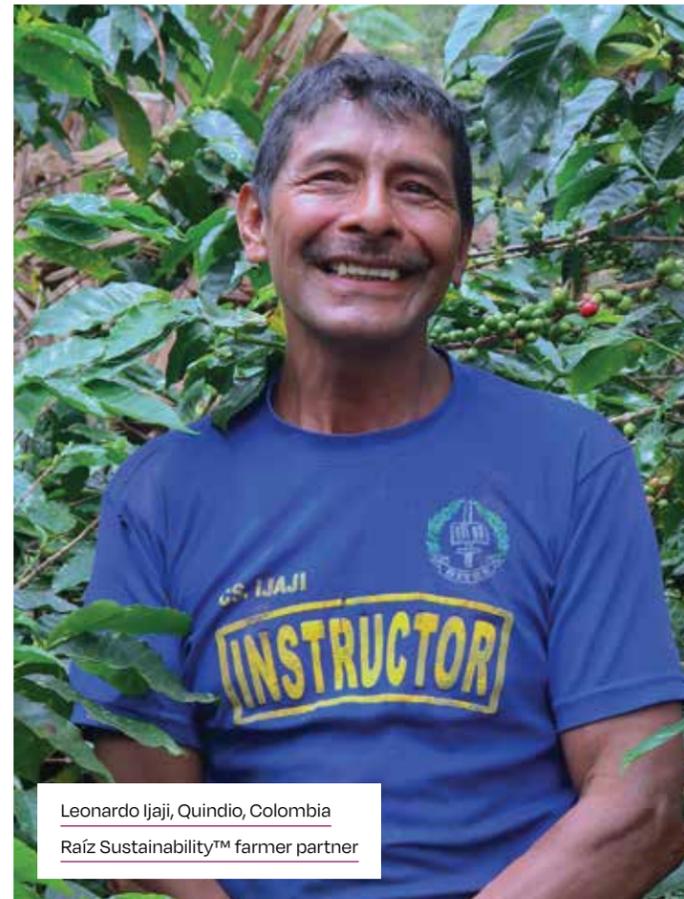
Since the inception of Real Roots™, 17 supplier programs have been approved, expanding our customers' access to responsible coffee in 18 origins, of which we currently purchase from six. Whether this is the entirety of a customer's coffee purchases, a portion, or a springboard into more robust sustainable coffee sourcing, Real Roots™ has a place in Westrock Coffee's ever expanding responsible coffee portfolio.

PROGRAMS APPROVED (CUMULATIVE)



Raíz Sustainability™ (Raíz) is a Westrock Coffee owned capacity building program for coffee farmers and sustainable product solution for customers. **Raíz empowers farmers to increase their income, continuously improve sustainable practices, and maintain a high standard of environmental, social, and economic farm performance.** Raíz is collaboratively implemented by Westrock Coffee, select suppliers, and a dedicated group of farmer partners across Latin America. Raíz guarantees farmers multiple on-farm technical assistance visits and group trainings every year, sustainable market access, and premiums on all Raíz sales. This, paired with Raíz purchases from the same farms dating back to 2015, creates successful and sustainable growth opportunities for the whole supply chain.

In 2023, Westrock Coffee opened new Raíz farmer groups in Honduras and Colombia. This expansion provides valuable services to more farmers and increases the program's resiliency with more Raíz coffee from diverse sourcing regions. We also updated our farm compliance standard in collaboration with Conservation International – adding six mandatory social and environmental indicators and three continuous improvement indicators, bringing our standard to 101 indicators. These updates ensure that the compliance requirements remain relevant to our farmer partners, today's supply chain challenges, and to our customers' needs.



Leonardo Ijaji, Quindio, Colombia
Raíz Sustainability™ farmer partner

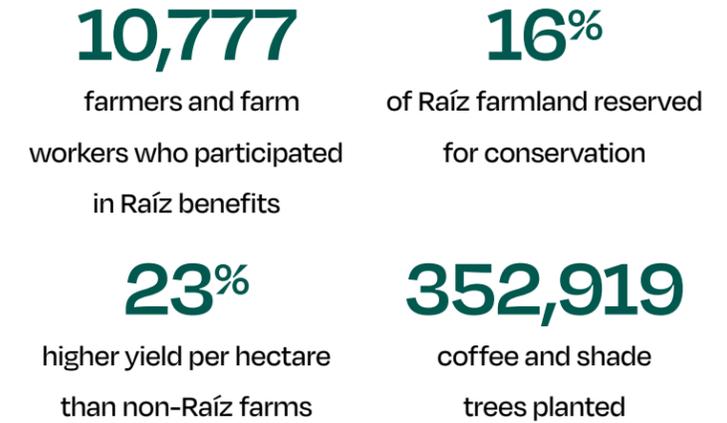


WHAT'S NEXT?

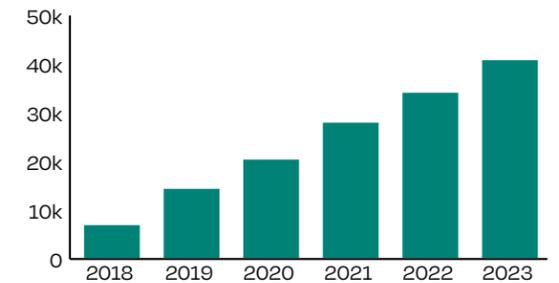
SCALING UP IMPACT

In 2024, Westrock Coffee will continue to collaborate with our suppliers to onboard more programs in more origins and allow our customers to buy more of their coffee through Real Roots™.

RAÍZ PERFORMANCE HIGHLIGHTS



GROUP TRAININGS & FARM TECHNICAL ASSISTANCE VISITS (CUMULATIVE)



WHAT'S NEXT?

Implementing the revamped Raíz farm standard in 2024

Focus on equitable access to Raíz benefits across genders and age groups – We know farms are more successful when all stakeholders are equally equipped. We know women and young adults work on coffee farms. But their Raíz participation numbers are low. This is a focus for us in 2024.

Focus on regenerative agriculture and agroforestry – Replenishing the natural resources that nourish coffee plants and encouraging farm plots to integrate with forest ecosystems is the best way we see to ensure Raíz farms' productivity amidst changing climatic patterns.

Farmer Resiliency – Raíz has always focused on decreasing production costs and maintaining consistent farm records to maximize farm income and productivity. We're doubling down on these efforts in 2024.



Global Sourcing

Charting a Responsible Course

In 2009, Westrock Coffee began a journey to revolutionize our sourcing practices, seeking fairness beyond the industry norms prevalent at that time. We elevated that commitment in 2021 with a lot more buying power due to our acquisition of S&D Coffee and Tea and a **commitment to responsibly source 100% of our coffee and tea by 2025**. This goal spoke to our team's core belief that buying coffee and tea in a manner that considers the well-being of the people and places that grow and handle it is a minimum requirement of a responsible coffee provider.

The challenge before us was substantial – achieve this goal within a tight four-year timeline, all while safeguarding margins on both ends of the supply chain that provide ample impetus for our customers to contribute to building an equitable, sustainable industry. To navigate this complex terrain, we created a two-pronged approach: 1). The audit path and 2). The purchasing path.

AUDIT PATH

First, all of our coffee suppliers will be audited for compliance with our Responsible Sourcing Policy (RSP) by 2025, ensuring 100% of inbound coffee comes from supply chains governed by audited social and environmental policies and systems. We call this the audit path.

In 2023, the audit path went from a conceptual set of tools to a fully functional process. Our team onboarded 86% of our coffee suppliers into our responsible sourcing evaluation system and 90% of those import partners have already been third party audited.



Responsible Sourcing Audit Path



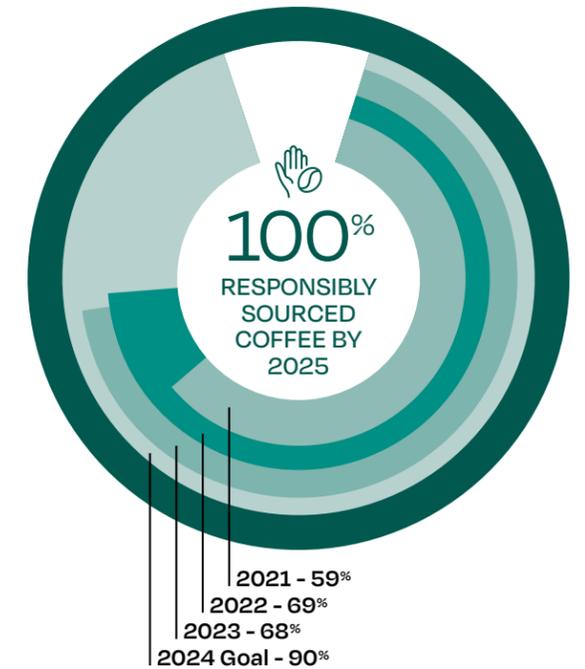
This robust system provides a level of assurance that Westrock Coffee's, and subsequently our customers' supply chains are free from egregious social, environmental, and economic concerns.

PURCHASING PATH

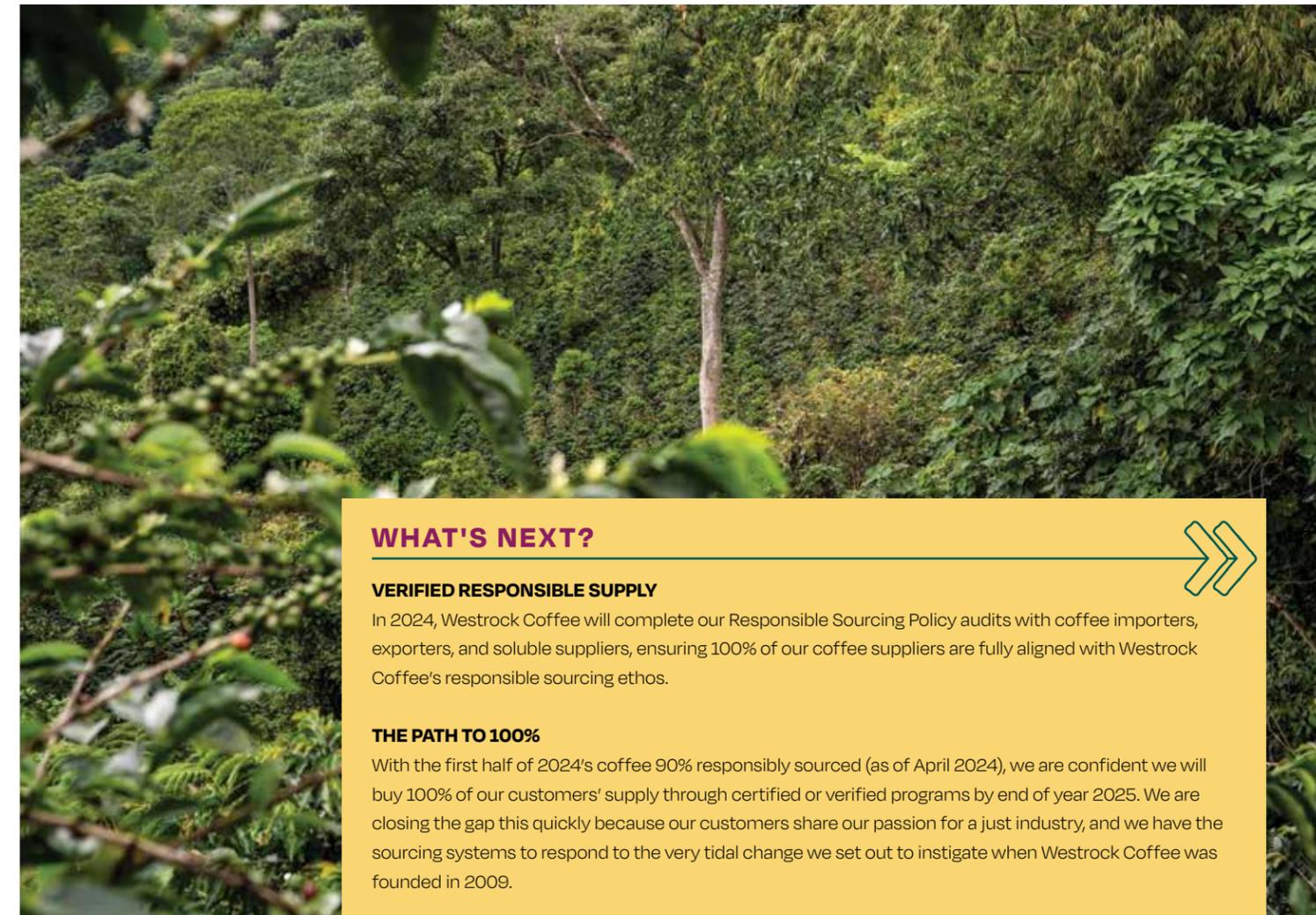
Second, we buy as much coffee and tea as possible through one of our three bespoke responsibly sourced supply programs¹ or through certifications. This is the purchasing path. Coffee bought through these programs is what we consider responsibly sourced in the chart to the right.

Our sourcing team has converted our key conventional supply chains, from which we source over 30 million lbs. a year, to Real Roots™. The team has also onboarded 17 supplier partners into our Real Roots™ sustainability system. This led us to 68% responsibly sourced by the end of 2023 and 100% of our tea has been purchased through certified supply chains since 2022.

Continuing these efforts will ensure that by the end of 2025 Westrock Coffee can confidently boast that we source 100% of our coffee and tea responsibly. **For our customers, this means there is a responsible option for every type of product, whether it is roast and ground coffee, tea, or an extract, Westrock Coffee is dedicated to being a responsible partner to the farmer, our suppliers, and our customers.**



From 2021 to 2023, Westrock Coffee has worked diligently to increase our responsible sourcing year over year. We are well on our way to 100% responsibly sourced by 2025!



WHAT'S NEXT?

VERIFIED RESPONSIBLE SUPPLY

In 2024, Westrock Coffee will complete our Responsible Sourcing Policy audits with coffee importers, exporters, and soluble suppliers, ensuring 100% of our coffee suppliers are fully aligned with Westrock Coffee's responsible sourcing ethos.

THE PATH TO 100%

With the first half of 2024's coffee 90% responsibly sourced (as of April 2024), we are confident we will buy 100% of our customers' supply through certified or verified programs by end of year 2025. We are closing the gap this quickly because our customers share our passion for a just industry, and we have the sourcing systems to respond to the very tidal change we set out to instigate when Westrock Coffee was founded in 2009.

Sustainable Manufacturing

Collaboration from Crop to Cup

Responsible supply extends beyond the boundaries of our raw materials' origin countries; it transcends into what happens within our facility doors. Much like the dedication of farmer partners such as Ana Maribel in Nicaragua (page 4), Pacho in Colombia (page 5), and Diogene in Rwanda (page 7), our commitment to responsible supply involves the collective responsibility upheld by Westrock Coffee's teams across every aspect of our business – from procurement to manufacturing waste disposal – to stay true to our mission.

The operations teams at Westrock Coffee are committed to sustainable manufacturing. **They focus on efficient and economically viable processes that conserve energy, natural resources, and minimize negative environmental impacts.** Between 2019 and 2022, our facility teams employed creative and innovative solutions that led to significant reductions in waste generation, waste sent to landfills, and energy and water consumption – accomplishments achieved amid the company's growth.

In 2023, we undertook a comprehensive assessment of our global facilities, completing monitoring and analysis exercises to pinpoint opportunities for efficiencies and further reductions in our 2024 operations. This proactive approach reflects our dedication to minimizing our environmental footprint and fostering sustainable practices in every operational aspect of Westrock Coffee.

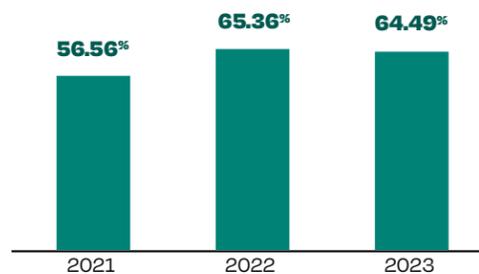
DUE DILIGENCE & REPORTING

Westrock Coffee is dedicated to practicing due diligence and reporting our progress towards reducing our footprint annually. We have bolstered our team to meet the challenge of tracking, validating, and analyzing granular environmental data from our global facilities, seven of which have been added to our corporate family since 2020. In 2023, our Scope 1 emissions were 19,196 CO₂e and our Scope 2 emissions were 7,634 CO₂e. These company-wide carbon emissions are reported annually to our stakeholders and are reviewed constantly to track progress toward achieving our sustainable manufacturing goals for our customers, community, and planet.

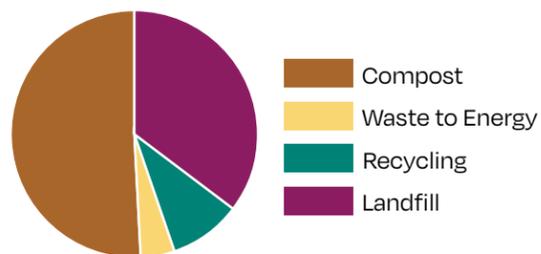
Despite having unique challenges at each facility, our global teams have continued to innovate when it comes to waste reduction and diversion. The initial step of reducing waste production is crucial, but equally significant is diverting as much waste as possible from landfills. In 2023, Westrock Coffee's manufacturing teams implemented strategies to reduce the impact of their facility's waste through recycling, composting, and incinerating trash to generate energy. We are proud to report that in 2023 we were able to increase our diversion from landfill to 64%, a substantial improvement from 56% diversion in 2021.

As Westrock Coffee continues to expand our global presence, it is these types of continuous improvements that bolster our program results, contributing to the betterment of the communities and customers we serve.

PERCENT OF WASTE DIVERTED FROM LANDFILL



ALL-FACILITY 2023 WASTE BREAKOUT



MANUFACTURING WITH POSITIVE IMPACTS: NURTURING SHARED RESPONSIBILITY

Aligned with our vision for shared responsibility from crop to cup, **Westrock Coffee takes an all-hands-on-deck approach to identifying, voicing, and owning opportunities for responsible and impactful business practices.** In 2023, the team at our single-serve cup facility set a prime example of sharing the responsibility of sustainable manufacturing. By selling filter paper scraps to recyclers, waste was turned into cash that was reinvested in the very coffee growing communities that are integral to our supply chain. In 2023 alone, filter paper sales funded the build of a new solar powered community water pump in a Rwandan community where we buy coffee, bringing **clean water accessibility to 1,000 people.** In one project, this team demonstrated how to take the lead in a circular economy, operate as corporate global citizens, and connect back to the farmers who grow the coffee we handle every day.



JJ Ndayisenga, Rwanda Trading Company's Managing Director and Gutanga community members at water source grand opening

WHAT'S NEXT?

EXPANDING MANUFACTURING CAPABILITIES

Westrock Coffee will bring our 524,000 square foot manufacturing facility in Conway, Arkansas online in 2024 to produce ready to drink (RTD) beverages for our customers. We see this facility as an opportunity to strengthen our sustainability programs.



FACILITIES 2024 SUSTAINABLE IMPROVEMENT GOALS

ARKANSAS SINGLE-SERVE PRODUCTION FACILITY

35%

reduction of year over year landfill waste and

5%

year over year electricity intensity reduction from 2023 to 2024

BOTH NORTH CAROLINA ROAST & GROUND FACILITIES

50%

more diversion of landfill waste than 2023

NORTH CAROLINA EXTRACT FACILITY

10%

reduction of year over year electricity consumption

MALAYSIA ROAST & GROUND FACILITY

7.5%

reduction of packaging and afterpackaging laminate waste

5%

year over year general waste reduction from 2023 to 2024



Westrock Coffee Manufacturing Facility
Richmond, California

The Impact of Responsible Customers

Every pound of coffee and tea purchased from Westrock Coffee represents an investment in responsible supply chains and a sustainable coffee future. This sets the experience of buying coffee from Westrock Coffee apart from anyone else. With Westrock Coffee, customers can confidently purchase conventional products knowing we have vetted all our coffee importers' environmental and social policies. Furthermore, customers can rest easy knowing that 100% of our tea purchases are certified.

For those seeking specific certifications, Westrock Coffee offers a range of options. Customers can opt for coffee verified by Fair Trade, Organic, Rainforest Alliance, or from one of our internal programs (page 8). This flexibility allows customers to align their preferences and values with their coffee choices, empowering them to make responsible and informed decisions with every purchase.

IMPACT BEYOND PURCHASES

Westrock Coffee empowers customers to extend their impact beyond responsible coffee purchases, fostering tangible improvements in coffee-producing communities globally. Our unique history, starting at origin, positions us as a valuable solutions provider for brands wanting authentic connections with their supply chains.

Our customers trust us to build scalable sustainability programs and manage targeted initiatives that address social, economic, and environmental issues in farming communities. Our three in-house programs are strategically designed to pair customer priorities with genuine needs on farms, creating benefits that span the entire coffee supply chain from origin to cup.

In 2023 alone, Westrock Coffee collaborated with sustainability-minded customers to invest \$1.4 million in farms and farmer services.

WHAT'S NEXT?



YOUR BRAND IS THE FUTURE OF COFFEE – WHAT FUTURE DO YOU WANT?

Make responsible products the easy choice for your customers and your investors. Help us close the gap from 90% to 100% responsibly sourced, and we will empower your brand with products that meet your corporate goals while engaging your consumers and the farmers in their supply chains on their journey to sustainability.

Contact your Westrock Coffee sales representative to learn more.



2023 SOCIAL INITIATIVE CASE STUDY

Focus Area: A certified coffee customer is passionate about their products empowering women who grow coffee with tools to thrive.

Need: Cultural norms and multidimensional roles of female farmers create barriers to their participation in sustainability and profit building programs.

Initiative: Westrock Coffee, the customer, and our origin partner are launching a specialized training space that encourages women to harness the benefits of business participation from cultivation to sales.

Results:

96%

of women we identified have joined the group. Stay tuned for more – the program is in its first phase of implementation.

2023 ENVIRONMENTAL INITIATIVE CASE STUDY

Focus Area: A Raíz coffee customer is enthusiastic about their products encouraging 1). Reforestation, 2). Water conservation, and 3). Climate resilience.

Need: Smallholder farmers often need co-investment and technical support to make major changes in the customer's focus areas.

Initiative: Westrock Coffee managed a three-year investment program to bring their three focus areas to 79 farms and 800 hectares in the customer's supply chain.

Results:

14k trees planted **30m** lbs. more green coffee produced per year **2.25m** liters of water-use avoided per year



Westrock Coffee Manufacturing Facility, Conway, Arkansas



"The goals and achievements mentioned throughout this report are milestones in our march towards a **legacy of disruptive change and positive impact.**"



Looking Forward A Message From our Founder

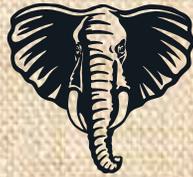
Our guiding principles of investing in others, operating with integrity, and building lasting relationships have created the farmer and customer loyalty which have been the conduits for driving meaningful impact. These lasting relationships have facilitated our rapid growth. From a single dilapidated coffee mill in Rwanda serving a handful of curious, determined farmers, to seven state-of-the-art manufacturing facilities across the U.S. and Malaysia, serving some of the most recognizable brands in the world.

I am proud of the impact our team has created during our first 14 years in the industry. Yet, I am far from satisfied. The goals and achievements mentioned throughout this report are milestones in our march towards a legacy of disruptive change and positive impact. We did not get here alone, and we will not achieve our future aims without the continued and renewed support from customers who want to partner in driving transformation. We need your help, and we hope you join us in our continued growth.

Sincerely,

Scott T. Ford
CEO & Co-founder





WESTROCK
COFFEE

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